

## Outcomes of the CKO Event Workshops

Elements of CKO Role	Focus of CKO Role
Overview of public/patient info in organisation	Focus on leadership/evidence/sharing culture
Overview of data/stats use in organisation	Enable knowledge management to support the organisation's goals
Overview of evidence use in organisation	Provide safe patient care (with an emphasis on knowledge) at a time when resources are decreasing and demand is increasing
Bridging the gap between technology and business goals	Facilitating and enabling the sharing of good knowledge
Act as advocate for NHS Evidence at board level and within Trust	Share/collaborate on the practical application of Knowledge Management tools and techniques
Collating information needs of organisation and sign-posting the way to meet those needs	Prioritising improvement projects
Champion the knowledge management and the library service within the organisation	
Ensuring that time/space is made for people to network	
Understanding the organisation and business as a whole	
Champion the library/information services in the organisation	
Lead in the development of strong info-handling skills for all staff	
Champion a knowledge-sharing culture	

## Outcomes of the CKO Event Workshops

### Outcomes from Learn/Share badges

Learn	Share
Designing a knowledge management strategy for an NHS Trust	Specialist collections (NHS Evidence)
More about motivating colleagues	Finding evidence
How to embed the CKO role into the organisation	The value that librarians can give to the organisation
Developing or creating a culture	Use of lean methodology in KM
Encouraging clinicians to work with an evidence base	Developing an approach to knowledge and intelligence using lean methodology
Managing the breadth of KM	Evidence-based policy + practice
Local KM example supporting the QIPP agenda	Local KM examples and awareness of the existing resources
How to use patient experience in a triangulated way with clinical experience & evidence	Social networking skills + other communication tactics
How and where to get started	Good practice on data sharing
How to get started	My role – CIKO + web site (overthegardenfence.org)
Define CKO role	How the north west library service integrates
What CKO's need	KM tools for organisational development