

**Supporting the implementation of good practice
NHS Evidence for Chief Knowledge Officers
Midland Hotel, Manchester, 1st December 2009**

Morning Session							
10.00 - 10.30	Registration and Coffee						
10.30 - 10.45	Welcome and introduction - Gillian Leng from NHS Evidence						
	The National picture panel. Chaired by Chris Collison, Independent KM Consultant						
10.45 – 11.00	<ul style="list-style-type: none"> NHS Choices – Anne Brice, Associate Director, NHS National Knowledge Service, NHS Choices ICF 						
11.00 – 11.15	<ul style="list-style-type: none"> NHS Information Centre – Parul Desai, Director of Population Health 						
11.15 – 11.30	<ul style="list-style-type: none"> NHS Evidence – Mark Salmon, Programme Director Engagement and Management, NHS Evidence 						
11.30-11.45	Question time for the panel						
11.45 -12.00 Tea break							
12.00 -12.15	Push and prompt- getting evidence onto the third floor, the surgery, the lab report and the patient leaflet – 2 billion wasted opportunities – Sir Muir Gray, NHS CKO						
12.15- 12.45	Questions for Sir Muir Gray						
12.45 -13.00	Some KM highlights from across NHS England <ul style="list-style-type: none"> - Lynda Cox NHS NE, - Rachel Cooke, NHS E of E. 						
13.00- 13.45 LUNCH							
13.45 – 14.45	Speed Consulting for CKOs facilitated by Chris Collison. The focus will be on 9 different issues that have been raised by CKOs e.g. NHS Evidence, KM and Quality and Productivity (formerly QIPP), OD planning, culture change, motivation, maximising the role effectiveness of the CKO						
14.45 – 15.00 Tea break							
15.00 – 15.45	A choice of 6 workshops						
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; vertical-align: top;">1) NHS Evidence hands-on searching and specialist browsing (<i>Anne Weist & Ady Speake NHS Evidence</i>)</td> <td style="width: 50%; vertical-align: top;">4) How NHS Evidence can better support CKOs and others in the future (Katie Adams & Jackie Kearney User Research NHS Evidence)</td> </tr> <tr> <td style="vertical-align: top;">2) Demonstrating the value of KM (<i>Sue Lacey-Bryant, CKO NHS Milton Keynes</i>)</td> <td style="vertical-align: top;">5) Quick wins Quick Wins – in the context of developing a long term approach (<i>Rachel Cooke, David Copsey and Martin Fisher</i>)</td> </tr> <tr> <td style="vertical-align: top;">3) Practical KM tools: the after action review (<i>Chris Collison</i>)</td> <td style="vertical-align: top;">6). Developing a KM strategy and implementation plan (<i>Lynda Cox</i>)</td> </tr> </table>	1) NHS Evidence hands-on searching and specialist browsing (<i>Anne Weist & Ady Speake NHS Evidence</i>)	4) How NHS Evidence can better support CKOs and others in the future (Katie Adams & Jackie Kearney User Research NHS Evidence)	2) Demonstrating the value of KM (<i>Sue Lacey-Bryant, CKO NHS Milton Keynes</i>)	5) Quick wins Quick Wins – in the context of developing a long term approach (<i>Rachel Cooke, David Copsey and Martin Fisher</i>)	3) Practical KM tools: the after action review (<i>Chris Collison</i>)	6). Developing a KM strategy and implementation plan (<i>Lynda Cox</i>)
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15.45 -15.50	The NHS Knowledge Management Network and the CKO Co-ordinating Group						
15.50 – 16.00	Closing remarks – Gillian Leng,						
16.00 -17.00	Optional - informal knowledge management surgery with Chris Collison.						