

Developing a skilled library & knowledge services workforce

CILIP Professional Knowledge and Skills base



PHE Knowledge and Library Services

Library and knowledge services staff will be required to possess and continue to develop a range of specialist knowledge and skills to enable them to deliver high quality services to public health audiences including:

- Strategy, planning and management skills
- Customer Focus, Service Design and Marketing
- Organising Knowledge and Information
- Using and exploiting knowledge and information
- Literacies and learning
- Research and Development skills
- Information Governance and Compliance
- Knowledge management skills
- IT and Communication
- Quality Assurance and Evaluation
- Leadership and Advocacy