

PRIMARY DRIVERS

SECONDARY DRIVERS

INTERVENTIONS

Quality and Impact

Enhance the quality and demonstrate the value of library and knowledge services.

Assure the quality of healthcare library and knowledge services.

Drive the performance and improvement of healthcare library and knowledge services.

Demonstrate the value and impact of healthcare library and knowledge services.

Develop and implement an outcomes evaluation framework for Healthcare Library and Knowledge Services.

Review and agree LQAF core criteria and consistent verification process for assessment in 2017

Align the new outcomes evaluation framework to HEE's quality strategy framework to assure the quality of library and knowledge services

Develop and implement a process for monitoring, assessing and benchmarking the outcomes of the evaluation framework.

Ensure Learning and Development Agreements are robust and reflect our strategic principles.

Review required activity statistics for monitoring and benchmarking

Identify and promote innovation and best practice in library and knowledge services

Work with partners to progress a research framework for library and knowledge services.

Generate, collect and promote evidence of value and impact.