

LQAF INNOVATIONS - The Sally Hernando Awards for Innovation in Library/Knowledge Services: Winners 2010-2011

	Library	Trust/Org. Name	SHA Name	Type of innovation	Description of innovation
1		Birmingham & Solihull Mental Health NHS Foundation Trust	West Midlands	Product	Mental Health Film Club
2	Library Service,	Pennine Acute NHS Trust	North West	Process	Drugs: the evidence
3	Library Service,	Buckinghamshire Healthcare NHS Trust	South Central	Organisational	KSF challenges for senior library assistants
4	The Clinical Librarian Service,	Walsall Manor Hospital	West Midlands	Marketing	Collaboration between Clinical Librarian Service and Medicines Information to provide research information to improve patient care.

LQAF INNOVATIONS - The Sally Hernando Awards for Innovation in Library/Knowledge Services: Runners Up for Awards 2010-2011

	<b>Library</b>	<b>Trust/Org. Name</b>	<b>SHA Name</b>	<b>Type of innovation</b>	<b>Description of innovation</b>
1	Health Promotion Library,	County Durham and Darlington PCT	North East	Product	Automatic linking of local resources to critically appraised evidence in National Library for Public Health.
2		University Hospitals of Leicester NHS Libraries	East Midlands	Process	Link "everything" project
3	Library & Knowledge Services,	Maidstone and Tunbridge Wells NHS Trust	South East Coast	Organisational	Document, Data and Compliance Management system
4	Health Sciences Library,	University of Sheffield	Yorkshire & the Humber	Marketing	Provision of information clinics in departments to tie in with NHS Evidence annual evidence updates

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Submissions Judged to Be Innovative By One or More Judge, 2010-2011

	Library	Trust/Org. Name	SHA Name	Innovation	Description
1	Library and Information Service,	Calderstones NHS Foundation Trust	North West	Product	the "living library book collection
2	Education Centre Library,	Blackpool Hospitals NHS Foundation Trust	North West	Product	Management Librarian' to support senior management & the Trust Board.
3	Sanderson Library,	Southport and Ormskirk NHS Trust Library Service	North West	Product	Loaning e-readers to users loaded with all Trust policies and other documents
4	Knowledge & Library Serv	Kettering General NHS Foundation Trust	East Midlands	Product	Using Koha open-source library management system.
5	Library,	Tavistock and Portman NHS Foundation Trust	London	Product	Open access repository of Trust academic and clinical work
6	Library,	Tavistock and Portman NHS Foundation Trust	London	Product	Adoption of Shibboleth as the new authentication system.
7	Library,	Tavistock and Portman NHS Foundation Trust	London	Product	Use of Koha open source library management system.
8	Education Centre Library,	The Hillingdon Hospital NHS Trust	London	Product	Development of a paediatric training wiki.
9	eKAT,	London Deanery	London	Product	Using Yahoo Pipes to produce dynamic health news content on www.hilo.nhs.uk
10	Knowledge & Library Service,	Mersey Care NHS Trust	North West	Product	Current awareness bulletin designed specifically for the Trust Board
11	Kostoris Library,	The Christie NHS Foundation Trust	North West	Product	NHS institutional repository of research activity
12	Library & Knowledge Services,	Maidstone and Tunbridge Wells NHS Trust	South East Coast	Product	Know How self help guides for users
13		Mid Yorkshire NHS Trust	Yorkshire & the Humber	Product	Production of 'Mid Yorks Medical Journal'.
14	Library & Knowledge Service,	St Helens and Knowsley Health Informatics	North West	Product	Personalised Knowledge Service

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15	Rockfeller Medical Library,	National Hospital for Neurology and Neurosurgery, & UCL Institute of Neurology	London	Process	Using free Internet Café software to provide access to e-resources for NHS and university staff.
16	William Harvey Library,	George Eliot Hospital NHS Trust	West Midlands	Process	Use of PDSA (Plan, Do, Study, Act) cycles to improve the quality of services and improve efficiency
17	Rockfeller Medical Library,	National Hospital for Neurology and Neurosurgery, & UCL Institute of Neurology	London	Process	Use of Belkin switch so a PC can operate on either NHS or university network.
18		Portsmouth NHS Library Service	South Central	Process	Enabling customers to access key electronic resources via their Smartphones
19	The COMET Library,	Luton and Dunstable NHS Foundation Trust	East of England	Process	24/7 Access - A Total eSolution
20	Library,	Tavistock and Portman NHS Foundation Trust	London	Process	Mandatory Online Library Membership Registration Tutorial.
21	William Harvey Library,	George Eliot Hospital NHS Trust	West Midlands	Process	Process Mapping of library procedures and customer service procedures.
22		Shrewsbury and Telford Health Libraries	West Midlands	Process	A current awareness service using Netvibes, and an email alerting service using Yahoo! Pipes and
23	Library Service,	Northumbria Healthcare NHS Trust	North East	Organisational	Library Information Specialist led information service for COPD and IBD patients.
24	Library & Knowledge Services,	Maidstone and Tunbridge Wells NHS Trust	South East Coast	Organisational	Knowledge Audit for Clinical Support Workers (CSWs).
25	Library Service,	Northumbria Healthcare NHS Trust	North East	Organisational	managing the clinical guidelines process & organising its Intranet site
26	Integrated Library Service	Wirral University Teaching Hospital NHS Foundation Trust	North West	Organisational	Staff and Associate Specialist (SAS) grade doctors support project
27		2gether NHS Foundation Trust for Gloucestershire	South West	Organisational	providing work experience for people recovering from serious mental illness

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28 Rockfeller Medical Library,	National Hospital for Neurology and Neurosurgery, & UCL Institute of Neurology	London	Organisational	Combining the existing Library with a newly created Hospital archive and museum.
29 St Martin's Library,	Kent and Medway NHS and Social Care Partnership Trust	South East Coast	Marketing	reminiscent of past times for stimulating a patient's memory
30 Newcomb Library & Information Service,	Homerton University Hospital NHS Foundation Trust	London	Marketing	designing a "Free Training voucher" for Knowledge Awareness Week
31 Library Service,	Buckinghamshire Healthcare NHS Trust	South Central	Marketing	mandatory online library induction module
32 JET Library,	Mid Cheshire NHS Foundation Trust	North West	Marketing	participating in clinical career open days & promoting the value of libraries through placements
33 Library & Knowledge Services,	Maidstone and Tunbridge Wells NHS Trust	South East Coast	Marketing	promoting FREE Trust encrypted memory sticks to encourage library membership
34 Rockfeller Medical Library,	National Hospital for Neurology and Neurosurgery, & UCL Institute of Neurology	London	Marketing	Use of a three screen digital totem to market & promote the library, archives, museum etc
35	University Hospital Birmingham NHS Foundation Trust	West Midlands	Marketing	Marketing library resources and services with a seasonal twist e.g. Halloween
36 Newcomb Library & Information Service,	Homerton University Hospital NHS Foundation Trust	London	Marketing	use of an online quiz during Knowledge Awareness Week to promote e-books

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1	William Harvey Library,	George Eliot Hospital NHS Trust	West Midlands	Product	one day Evidence Based Practice course covering the 4 steps of EBP: defining the question, finding the evidence, critical appraisal and applying evidence.
2	William Harvey Library,	George Eliot Hospital NHS Trust	West Midlands	Product	A monthly current awareness bulletin for NHS managers
3	Walsall Health Library Service		West Midlands	Product	Installing RF-ID technology to 2 libraries
4		Dudley and Walsall Mental Health Trust Library service	West Midlands	Product	Outreach training because of time freed up by installing RFID
5		Birmingham & Solihull Mental Health NHS Foundation Trust	West Midlands	Product	Developing a Staff Publication Database
6		South Tees Library Service	North East	Product	A web portal: <a href="http://www.netvibeas.com/southteeslibraries">www.netvibeas.com/southteeslibraries</a> providing tailored resources for specialties
7		Library and Information Service, Tees, Esk and Wear Valleys NHS Foundation Trust	North East	Product	Introduction of a web portal, <a href="http://www.netvibes.com/tewv-lis">http://www.netvibes.com/tewv-lis</a>
8	Education Centre Library,	Blackpool Hospitals NHS Foundation Trust	North West	Product	Library support for development of clinical pathways led by librarian
9		Portsmouth NHS Library Service	South Central	Product	library support for Trust e-learning
10		Buckinghamshire Healthcare NHS Trust Library Service	South Central	Product	Bucks Formulary and Injectables Guide developed by library staff into a searchable database that is accessible via the Trust intranet
11		Buckinghamshire Healthcare NHS Trust Library Service	South Central	Product	Library staff developed and maintain a database of publications written by Trust staff.

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12		Mid Yorkshire Hospital NHS Trust	Yorkshire & the Humber	Product	a monthly bulletin to keep Truststaff up to date with new national guidelines and similar information
13		Mid Yorkshire Hospital NHS Trust	Yorkshire & the Humber	Product	Subject guides: disseminating targeted information to clinical teams
14	Knowledge and Resource Services	NHS Leeds	Yorkshire & the Humber	Product	A targeted current awareness service designed to alert users to current policies, guidance and news in their chosen subject
15		Yeovil District Hospital Academy Library Service	South West	Product	using a desktop document scanner to convert documents for saving or emailing.
16	Musgrove Park Library Service	Taunton & Somerset NHS Foundation Trust	South West	Product	Clinical librarian for cancer care service
17	Cornwall Health Library Service	Royal Cornwall Hospitals Trust	South West	Product	Collaboration between the library, IT, design, governance and corporate records departments to develop a content management system (CMS)
18		Gloucestershire NHS Foundation Trust Library Service	South West	Product	Six book challenge in support of the Trust Skills for Life Strategy
19	Thomas Sydenham Library,	Dorset County Hospital	South West	Product	Provision of a current awareness service via regular bulletins to selected departments
20	Woodside Library,	Avon & Wiltshire Mental Health Partnership NHS Trust	South West	Product	introduction of RRS feeds on library intranet pages
21	Knowledge & Library Service	Newham University Hospital NHS Trust	London	Product	Knowledge Alerts service - email alerting service based on distribution of bulletins.

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22	Knowledge & Library Service	Newham University Hospital NHS Trust	London	Product	Newham General Reads - a leisure reading collection
23	William Harvey Library,	George Eliot Hospital NHS Trust	West Midlands	Marketing	library staff contacting clinical audit staff to offer literature searches
24		University Hospitals Bristol Library Service	South West	Marketing	use of netvibes for current awareness & a library blog
25		Yeovil District Hospital Academy Library	South West	Organisational	role redesign to offer e-learning support & information skills training
26		Walsall Hospitals NHS Trust	West Midlands	Organisational	Library as an E-learning drop in centre
27		Walsall Hospitals NHS Trust	West Midlands	Organisational	para-professional role redesign permitting new service developments
28	Education Centre Library,	Northumbria Healthcare NHS Trust Library Service	North East	Organisational	acting as accredited LIS NVQ assessors
29	Education Centre Library,	Blackpool Hospitals NHS Foundation Trust	North West	Organisational	provision of evidence for patient information leaflets enabled Trust to achieve the Information Standard
30		North Bristol NHS Trust Library & Information Service	South West	Organisational	role redesign to provide an e-resources support & information skills training
31	Knowledge & Library Service	Newham University Hospital NHS Trust	London	Organisational	redesign of the "Reading Room" as the Knowledge Hub.
32		Walsall Hospitals NHS Trust	West Midlands	Process	provision of E-learning for Library training



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<b>33</b>	Library, Education Centre	University Hospital Birmingham NHS Foundation Trust	West Midlands	Process	using vacancy savings to provide self-service and buying in information skills training
<b>34</b>		City Hospitals Sunderland - Sunderland Royal Hospital	North East	Process	installation of a wireless network in the education centre
<b>35</b>		Surrey and Sussex Health NHS Trust Library and Information Services	South East Coast	Process	creation of an IT problem log database
<b>36</b>	Library & Knowledge Services,	Maidstone and Tunbridge Wells NHS Trust	South East Coast	Process	using Net 2 to allow 24/7 access to 3 site libraries
<b>37</b>		Doncaster & Bassetlaw Knowledge & Library Information Services for Health	Yorkshire & the Humber	Process	Development of an online Trust Publications Register
<b>38</b>		North Somerset Healthcare Library	South West	Process	using NHS Net SMS to send overdue reminders & deleivering study skills training to nurses
<b>39</b>		Tavistock and Portman NHS Foundation Trust Library	London	Process	Current Awareness Alerts via Twitter