

After Action Review



What was supposed to happen?	What actually happened?
Why was there a difference?	What can we learn from this?



A short structured meeting held immediately after a short term activity such as a task within a project, for example, a training session, a go live day or an engagement meeting. Usually facilitated by one of the team members, all who were involved in the 'action' should participate in the After Action Review.



After Action Review

A short learning session held immediately after a discrete piece of work such as a process mapping workshop or a training session.

1. What was supposed to happen?

3. Why was there a difference?

What caused the results?

Preparation: Conduct the AAR immediately following the event and involve everyone who took part in the 'action' – appoint someone as facilitator.

2. What actually happened?

What went well and what could have been done better?

4. What can we learn from this?

What actions can be taken to improve or sustain what went well?

Capture the lessons learned in the lessons learned repository for the benefit of others.

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KM Toolkit: <http://kfh.libraryservices.nhs.uk/knowledge-management/>