

## 1. What are LQAF Innovations?

As part of the self-assessment process for the *NHS Library Quality Assurance Framework (LQAF)* service managers are asked to identify examples of the 4 categories of innovation (Marketing, Organisational, Process and Product Innovation) within their service.

*Recognising and Rewarding Innovation in NHS LKS June 2012* explains what constitutes an innovation. There is an innovation template for completion by the service manager who then submits the form to their HEE Library and Knowledge Services Lead (LKSL) for further consideration. Innovations are considered by a judging panel of LKSLs and service managers and awards are made.

In 2010 the SHA Library Leads (SHALL) inaugurated the annual *The Sally Hernando Award for Innovation in NHS Library and Knowledge Services*. The awards commemorate our colleague Sally, the former Head of Knowledge Management and E-learning at NHS South West, who died in 2010. Sally led on many innovative national developments and was a great supporter of developing library services to their fullest potential.

## 2. Judging the LQAF Innovation Submissions

The LKS Leads reviewed the innovation submissions they received for their HEE area and submitted relevant ones for consideration by the national judging panel (see table below). The submissions were added to a specially created wiki so they could be considered by the panel.

The panel of judges reviewed each submission to decide if it was an innovation/potential innovation or an initiative to be shared as good practice using 5 questions to help them decide: The final stage was for each judge to select, from those judged to be an innovation, a winner and runner-up in each of the four innovation categories. This was done “blindly” by means of a specially developed survey using SurveyMonkey.

Each innovation winner receives a cheque and a certificate to record the achievement.

Certificates and cheques have also gone to each of the runner-ups in the innovation categories. Depending on whether or not a majority of the panel judged a submission as an innovation, all the other submissions received either an innovation certificate or a commendation certificate for good practice.

Please go to these pages to view the submissions

[Marketing Innovations](#)  
[Organisational Innovations](#)  
[Process Innovations](#)  
[Product Innovations](#)

Further information is available at:

<http://www.libraryservices.nhs.uk/forlibrarystaff/lqaf/innovations.html>

2013-14 Winners of The Sally Hernando Awards for Innovation in NHS Library and Knowledge Services

No.	Organisation/ Trust Name	Category name	Short description of the innovation	LQAF criteria	HEE Name	Submitter's Name	E-mail address
1	Royal Cornwall Hospitals NHS Trust	<b>Marketing Winner</b>	<a href="#">Mapping literature search topics against national &amp; local strategic priorities.</a>	5.3e, 5.3h, 1.2d, 1.2e, 1.3c	South West	Susan ApThomas	<a href="mailto:susan.apthomas@rcht.cornwall.nhs.uk">susan.apthomas@rcht.cornwall.nhs.uk</a>
2	Brighton and Sussex University Hospitals NHS Trust	<b>Organisational Winner</b>	<a href="#">Innovation Forum - empowering staff to make a difference</a>	5.4a	Kent, Surrey and Sussex	Ben Skinner	<a href="mailto:ben.skinner@nhs.net">ben.skinner@nhs.net</a>
3	Buckinghamshire Healthcare NHS Trust	<b>Process Winner</b>	<a href="#">Social network analysis maps</a>	1.1, 1.2, 5.4	Thames Valley & Wessex	Sue Robertson	<a href="mailto:sue.robertson@buckshealthcare.nhs.uk">sue.robertson@buckshealthcare.nhs.uk</a>
4	South Devon Healthcare NHS Foundation Trust	<b>Product Winner</b>	<a href="#">Library Service creates Torbay Health Science Café</a>	1.1c, 1.2e, 1.3c, 5.2d, 5.3a, 5.3l	South West	Helen Wharam	<a href="mailto:helen.wharam@nhs.net">helen.wharam@nhs.net</a>

2013-14 Runners-Up for The Sally Hernando Awards for Innovation in NHS Library and Knowledge Services

No.	Organisation/ Trust Name	Category name	Short description of the innovation	LQAF Criteria	HEE Name	Submitter's Name	E-mail address
1	Robert Jones and Agnes Hunt Orthopaedic Hospital NHS Foundation Trust	<b>Marketing Joint Runner-Up</b>	<a href="#">Stakeholder engagement interviews</a>	5.1a, 5.3a	West Midlands	Scott Rosenberg	<a href="mailto:Scott.rosenberg@rjah.nhs.uk">Scott.rosenberg@rjah.nhs.uk</a>
2	Doncaster and Bassetlaw Hospitals NHS Foundation Trust	<b>Marketing Joint Runner-Up</b>	<a href="#">Flu Campaign</a>	1.3c, 5.1a	Yorkshire and the Humber	Janet Sampson	<a href="mailto:janet.sampson@dbh.nhs.uk">janet.sampson@dbh.nhs.uk</a>
3	George Eliot Hospital NHS Trust	<b>Organisational Runner-Up</b>	<a href="#">Public library book vending machine</a>	1.2c, 5.3a, 5.3c	West Midlands	Stephen Ayre	<a href="mailto:Stephen.ayre@geh.nhs.uk">Stephen.ayre@geh.nhs.uk</a>
4	Leeds and York Partnership NHS Foundation Trust	<b>Process Runner-Up</b>	<a href="#">Mobile training facility</a>	4.1b, 5.2a	Yorkshire and the Humber	Dominic Gilroy	<a href="mailto:libraryandknowledgeservices.lypft@nhs.net">libraryandknowledgeservices.lypft@nhs.net</a>
5	The Christie NHS Foundation Trust	<b>Product Runner-Up</b>	<a href="#">Integrating Up to Date in to care record</a>	4.1a, 4.1b, 5.3a, 5.3b, 5.3h, 5.4a	North West	Steve Glover	<a href="mailto:Steven.Glover@christie.nhs.uk">Steven.Glover@christie.nhs.uk</a>

## 2013-14 LQAF Innovations

No.	Category name	Organisation/ Trust Name	Short description of the innovation	LQAF Criteria	HEE Name	Submitter's Name	E-mail address
1	Marketing Innovation	Central & North West London NHS Foundation Trust	<a href="#">Book a librarian for a day!</a>	5.3a, 5.3b	North West London	Marco Isetta	<a href="#">Marco Isatta</a>
2	Product Innovation	Sherwood Forest Hospitals NHS Foundation Trust	<a href="#">Activity kits for dementia patients</a>	5.3i, 1.2c	East Midlands	Heather Gardner	<a href="#">Heather Gardner</a>

## 2013-14 Good Practice Submissions

No.	Category name	Organisation/ Trust Name	Short description of the innovation	LQAF Criteria	HEE Name	Submitter's Name	E-mail address
1	Marketing Good Practice	Western Sussex Hospitals NHS Foundation Trust	<a href="#">LKS exhibit at The Commissioning Show</a>	5.1a, 5.1b	Kent, Surrey and Sussex	Mike Roddham	<a href="#">Mike Roddham</a>
2	Marketing Good Practice	Great Ormond Street Hospital for Children NHS Foundation Trust	<a href="#">'Self-guided smartphone' tour of the GOSH Library</a>	5.1a, 5.1b	North Central & East London	Grazia Manzotti	<a href="#">Grazia Manzotti</a>
3	Marketing Good Practice	Royal Free London NHS Foundation Trust	<a href="#">Promotional video: a week in the life of the Royal Free Library</a>	5.1a	North Central & East London	Betsy Anagnostelis	<a href="#">Betsy Anagnostelis</a>
4	Marketing Good Practice	Royal Free London NHS Foundation Trust	<a href="#">Pledging and collecting pledges for NHS Change Day 2013</a>	1.1c, 1.3c, 5.4b	North Central & East London	Betsy Anagnostelis	<a href="#">Betsy Anagnostelis</a>
5	Marketing Good Practice	Central & North West London NHS Foundation Trust	<a href="#">'Library a la carte Menu'</a>	5.3a	North West London	Ziba Nadimi	<a href="#">Ziba Nadimi</a>
7	Organisational Good Practice	2gether NHS Foundation Trust for Gloucestershire	<a href="#">Library staff select a poem for display in the hospital to promote literacy and learning.</a>	1.3c, 5.2d	South West	Jackie Webb	<a href="#">Jackie.webb@glos.nhs.uk</a>
8	Process Good Practice	Derby Hospitals NHS Foundation Trust	<a href="#">Patron driven e-book acquisition</a>	5.1a, 5.1b, 5.3b, 5.3c, 5.3d, 5.3g, 5.3j, 5.3i	East Midlands	Beth Rawson	<a href="#">Beth Rawson</a>
9	Process Good Practice	Great Ormond Street Hospital for Children NHS Foundation Trust	<a href="#">Endnote software available to all GOSH staff</a>	5.3i	North Central & East London	Grazia Manzotti	<a href="#">Grazia Manzotti</a>
10	Process Good Practice	Royal Free London NHS Foundation Trust	<a href="#">Reporting of data on Highly Cited Publications</a>	5.3i	North Central & East London	Betsy Anagnostelis	<a href="#">Betsy Anagnostelis</a>
11	Process Good Practice	Pennine Acute Hospitals NHS Trust	<a href="#">Physician train thyself - interactive video for CASP</a>	5.2a; 5.2c	North West	John Bramwell	<a href="#">john.bramwell@pat.nhs.uk</a>
12	Process Good Practice	Salisbury NHS FT	<a href="#">Pay per view journals.</a>	4.1a, 5.3b, 5.3d	Thames Valley & Wessex	Jenny Lang	<a href="#">Jenny.Lang@salisbury.nhs.uk</a>
13	Product Good Practice	Brighton and Sussex University Hospitals NHS Trust	<a href="#">Central open access fund for Medical School research</a>	5.3i	Kent, Surrey & Sussex	Ben Skinner	<a href="#">Ben Skinner</a>
14	Product Good Practice	East Kent Hospitals University Foundation Trust	<a href="#">Delivery of Special Study Components for medical students</a>	5.2a, 5.3a	Kent, Surrey & Sussex	Carla Wearing	<a href="#">Carla Wearing</a>
15	Product Good Practice	Kent and Medway NHS and Social Care Partnership Trust	<a href="#">Transforming a Reminiscence Collection into a Reminiscence Service</a>	5.3i	Kent, Surrey & Sussex	Christine Whitmore	<a href="#">Christine Whitmore</a>
16	Product Good Practice	Surrey & Sussex Healthcare NHS Trust	<a href="#">Embedding UpToDate search box into clinical patient system.</a>	4.1a, 4.1b, 5.3a, 5.3b, 5.3h, 5.4a	Kent, Surrey and Sussex	Rachel Cooke	<a href="#">Rachel Cooke</a>
17	Product Good Practice	Tavistock & Portman NHS Foundation Trust	<a href="#">Demystifying NICE</a>	5.3h, 5.4b	North Central & East London	Angela Douglas	<a href="#">Angela Douglas</a>
18	Product Good Practice	Stockport NHS Foundation Trust	<a href="#">Hand held responses at medical staff induction</a>	5.1b	North West	Mary Hill	<a href="#">Mary Hill</a>
19	Product Good Practice	Royal Cornwall Hospitals Trust	<a href="#">Implementation of peer supported teaching group</a>	1.3b, 3.2b, 5.2a, 5.3a	South West	Susan ApThomas	<a href="#">susan.apthomas@rcht.cornwall.nhs.uk</a>
20	Product Good Practice	South Devon Healthcare NHS Foundation Trust	<a href="#">Library Service's contribution to Torbay's Shared Decision Making CQUIN</a>	1.1c, 1.2e, 1.3c, 5.3l, 5.4a	South West	Helen Wharam	<a href="#">Helen Wharam</a>
21	Product Good Practice	Weston Area Heath Trust	<a href="#">Eduroam Wi-Fi access for visiting students on placement</a>	4.1b, 4.1a	South West	Nicola Healey	<a href="#">Nicola Healey</a>
22	Product Good Practice	Birmingham Children's Hospital NHS Foundation Trust	<a href="#">Staff Library mobile site</a>	4.1, 5.1a, 5.3a, 5.3g	West Midlands	Stuart Purchase	<a href="#">Stuart Purchase</a>
23	Product Good Practice	Birmingham Women's NHS Foundation Trust	<a href="#">Using voting pads at library induction to promote library services.</a>	5.1a, 5.1b	West Midlands	Ann Daly	<a href="#">Ann Daly</a>
24	Product Good Practice	South Staffordshire and Shropshire Healthcare NHS Foundation Trust	<a href="#">'Mobilise!' - range of mobile devices to promote LKS</a>	4.1a, 5.1a, 5.3a	West Midlands	Claire Charnley / Susan Mahony	<a href="#">Claire Charnley</a>

## 2013-14 LKS Initiatives to be Shared

No.	Category	Organisation/ Trust Name (in full)	Short description of the innovation	LQAF Criteria	HEE Name (in full)	Submitter's Name	E-mail address for Submitter
1	Marketing	Frimley Park Hospital NHS Foundation Trust	<a href="#">Library mascot raises awareness of Trust's fundraising appeal and library.</a>	5.1a	Kent, Surrey and Sussex	Suzy Thompson	<a href="mailto:suzy.thompson@nhs.net">suzy.thompson@nhs.net</a>
2	Marketing	Surrey & Sussex Healthcare NHS Trust	<a href="#">Joint promotion of services with Surrey Public Library Service</a>	1.2c, 5.1a	Kent, Surrey and Sussex	Rachel Cooke	<a href="mailto:Rachel.cooke@sash.nhs.uk">Rachel.cooke@sash.nhs.uk</a>
3	Marketing	Western Sussex Hospitals NHS Trust	<a href="#">Library 'flashmobs'</a>	5.1a	Kent, Surrey and Sussex	Mike Roddham	<a href="mailto:Mike.roddham@wsht.nhs.uk">Mike.roddham@wsht.nhs.uk</a>
4	Marketing	Tavistock & Portman NHS Foundation Trust	<a href="#">Using Facebook to connect with our users</a>	5.1a, 5.3g, 5.4a	North Central & East London	Angela Douglas	<a href="mailto:angeladouglas@tavi-port.ac.uk">angeladouglas@tavi-port.ac.uk</a>
5	Marketing	Gateshead Health NHS Foundation Trust	<a href="#">The Great QE Bake-off</a>	5.1a, 5.2c, 5.2d,	North East	Joanne Stemp	<a href="mailto:Joanne.stemp@ghnt.nhs.uk">Joanne.stemp@ghnt.nhs.uk</a>
6	Marketing	Stockport NHS Foundation Trust	<a href="#">Books and Breakfast marketing our new opening times</a>	5.1a, 5.3a	North West	Mary Hill	<a href="mailto:Mary.Hill@stockport.nhs.uk">Mary.Hill@stockport.nhs.uk</a>
7	Marketing	Gloucestershire Care Services	<a href="#">Using Ipad for new staff Inductions</a>	1.2e, 4.1b, 5.1b, 5.3b, 5.3c	South West	Christine Bibby	<a href="mailto:Christine.bibby@glos.nhs.uk">Christine.bibby@glos.nhs.uk</a>
8	Marketing	Gloucestershire Hospitals NHS Foundation Trust	<a href="#">Publicising and conducting group training sessions at peak times only</a>	5.2a	South West	Lisa Riddington	<a href="mailto:Lisa.riddington@glos.nhs.uk">Lisa.riddington@glos.nhs.uk</a>
9	Marketing	Royal Cornwall Hospitals Trust	<a href="#">Use of Bitly to generate QR codes and monitor usage</a>	1.2e, 1.3c, 4.1b, 5.1b	South West	Susan ApThomas	<a href="mailto:susan.apthomas@rcht.cornwall.nhs.uk">susan.apthomas@rcht.cornwall.nhs.uk</a>
10	Marketing	Birmingham Women's NHS Foundation Trust	<a href="#">Library supporting Trust strategic objectives</a>	1.3c,5.1a	West Midlands	Ann Daly	<a href="mailto:library@bwhct.nhs.uk">library@bwhct.nhs.uk</a>
11	Marketing	Birmingham Women's NHS Foundation Trust	<a href="#">Library stall at Trust Induction</a>	5.1a, 5.2a	West Midlands	Ann Daly	<a href="mailto:library@bwhct.nhs.uk">library@bwhct.nhs.uk</a>
12	Marketing	Birmingham Women's NHS Foundation Trust	<a href="#">Library branding reflecting Trust branding</a>	5.1a	West Midlands	Ann Daly	<a href="mailto:library@bwhct.nhs.uk">library@bwhct.nhs.uk</a>
13	Marketing	Birmingham Women's NHS Foundation Trust	<a href="#">Re-cycling video cases to promote e-books</a>	5.1a, 5.3b	West Midlands	Ann Daly	<a href="mailto:library@bwhct.nhs.uk">library@bwhct.nhs.uk</a>
14	Marketing	George Eliot Hospital NHS Trust	<a href="#">Literature searching impact study</a>	1.3c, 5.1a,5.2a,5.3e	West Midlands	Stephen Ayre	<a href="mailto:Stephen.ayre@geh.nhs.uk">Stephen.ayre@geh.nhs.uk</a>
15	Marketing	Shrewsbury and Telford Hospital NHS Trust	<a href="#">Twitter as a communication tool</a>	4.1b,5.1a,5.3a	West Midlands	Jason Curtis	<a href="mailto:jason.curtis@sath.nhs.uk">jason.curtis@sath.nhs.uk</a>
16	Marketing	Doncaster and Bassetlaw Hospitals NHS Foundation Trust	<a href="#">Dementia support</a>	1.1c; 5.1a; 5.3a; 5.3l	Yorkshire and the Humber	Janet Sampson	<a href="mailto:janet.sampson@dbh.nhs.uk">janet.sampson@dbh.nhs.uk</a>
17	Organisational	Derby Hospitals NHS Foundation Trust	<a href="#">Statistical process control</a>	1.2e, 1.3b, 1.3c, 2.1d,	East Midlands	Trudi Wright	<a href="mailto:trudi.wright@nhs.net">trudi.wright@nhs.net</a>
18	Organisational	Derby Hospitals NHS Foundation Trust	<a href="#">Refworks used in literature searching</a>	5.1a,5.3c	East Midlands	David Hodgkinson	<a href="mailto:David.hodgkinson@nhs.net">David.hodgkinson@nhs.net</a>
19	Organisational	Northumbria Healthcare NHS Trust	<a href="#">Literacy Collections</a>	5.1a,5.3c	North East	Jackie McGuire	<a href="mailto:Jackie.mcguire@nhct.nhs.uk">Jackie.mcguire@nhct.nhs.uk</a>
20	Organisational	Northumbria Healthcare NHS Trust	<a href="#">Health &amp; Wellbeing Collections</a>	5.2c, 5.3a, 5.3e, 5.3h, 5.4a, 5.4b	North East	Jackie McGuire	<a href="mailto:Jackie.mcguire@nhct.nhs.uk">Jackie.mcguire@nhct.nhs.uk</a>
21	Organisational	Tees, Esk and Wear Valleys NHS Foundation Trust	<a href="#">Using Personalised Evidence for Personalised Healthcare</a>	5.3i	North East	Tina Merryweather	<a href="mailto:Tina.merryweather@nhs.net">Tina.merryweather@nhs.net</a>
22	Organisational	South Devon Healthcare NHS Foundation Trust	<a href="#">Using LQAF as a structure for writing Torbay's Library Strategy</a>	2.1c, 3.1a, 3.1c, 3.2a, 3.2b	South West	Helen Wharam	<a href="mailto:helen.wharam@nhs.net">helen.wharam@nhs.net</a>
23	Organisational	South Devon Healthcare NHS Foundation Trust	<a href="#">Torbay's Graduate Library Traineeship Scheme</a>	5.3a	South West	Helen Wharam	<a href="mailto:helen.wharam@nhs.net">helen.wharam@nhs.net</a>
24	Organisational	Dorset County Hospital NHS FT	<a href="#">Read and Feed reading group</a>	4.1b, 4.3c, 5.1b, 5.2d	Thames Valley & Wessex	Morag Evans	<a href="mailto:Library.Office@dchft.nhs.uk">Library.Office@dchft.nhs.uk</a>
25	Organisational	Salisbury NHS FT	<a href="#">Links with IT</a>	5.3 a-l	Thames Valley & Wessex	Jenny Lang	<a href="mailto:Jenny.Lang@salisbury.nhs.uk">Jenny.Lang@salisbury.nhs.uk</a>
26	Organisational	Southern Health NHS FT	<a href="#">LKS for Recovery College</a>	5.1a,5.3e,5.3i	Thames Valley & Wessex	Marzena Szczepanska	<a href="mailto:Marzena.Szczepanska@southernhealth.nhs.uk">Marzena.Szczepanska@southernhealth.nhs.uk</a>

## 2013-14 LKS Initiatives to be Shared

No.	Category	Organisation/ Trust Name (in full)	Short description of the innovation	LQAF Criteria	HEE Name (in full)	Submitter's Name	E-mail address for Submitter
27	Organisational	Birmingham Women's NHS Foundation Trust	<a href="#">System review request form</a>	1.1c; 5.1a; 5.3a; 5.3l	West Midlands	Ann Daly	<a href="mailto:library@bwhct.nhs.uk">library@bwhct.nhs.uk</a>
28	Organisational	Doncaster and Bassetlaw Hospitals NHS Foundation Trust	<a href="#">Books on Prescription</a>	1.1a; 1.2b; 3.1a; 3.1c; 5.3a	Yorkshire and the Humber	Janet Sampson	<a href="mailto:janet.sampson@dbh.nhs.uk">janet.sampson@dbh.nhs.uk</a>
29	Organisational	Doncaster and Bassetlaw Hospitals NHS Foundation Trust	<a href="#">Services merger collaboration with public library</a>	5.3e,5,3l	Yorkshire and the Humber	Janet Sampson	<a href="mailto:janet.sampson@dbh.nhs.uk">janet.sampson@dbh.nhs.uk</a>
29	Process	Dartford & Gravesham NHS Trust	<a href="#">BITLY and QR codes to produce e-resource usage stats</a>	1.3a, 1.3b, 1.3c, 4.1b, 5.2a	Kent, Surrey and Sussex	Simon Millgate	<a href="mailto:Simon.millgate@dvh.nhs.uk">Simon.millgate@dvh.nhs.uk</a>
30	Process	Royal Surrey County Hospital NHS Foundation Trust	<a href="#">BetterWorld Books Sale of Withdrawn Books</a>	4.1a,4.1b	Kent, Surrey and Sussex	Rachel Southon	<a href="mailto:rsouthon@nhs.net">rsouthon@nhs.net</a>
31	Process	Western Sussex Hospitals NHS Trust	<a href="#">Electronic inter-library loans</a>	5.3c	Kent, Surrey and Sussex	Mike Roddham	<a href="mailto:Mike.roddham@wsht.nhs.uk">Mike.roddham@wsht.nhs.uk</a>
32	Process	Western Sussex Hospitals NHS Trust	<a href="#">FREEPOST address for remote users to return loans</a>	5.3a,5.3d	Kent, Surrey and Sussex	Mike Roddham	<a href="mailto:Mike.roddham@wsht.nhs.uk">Mike.roddham@wsht.nhs.uk</a>
33	Process	Great Ormond Street Hospital for Children NHS Foundation Trust	<a href="#">New online tutorials made with Camtasia</a>	5.3a,5.3c	North Central & East London	Grazia Manzotti	<a href="mailto:g.manzotti@ucl.ac.uk">g.manzotti@ucl.ac.uk</a>
34	Process	North East London NHS Foundation Trust	<a href="#">NHS Athens accounts given to all Trust staff</a>	5.3a	North Central & East London	Lisa Burscheidt	<a href="mailto:lisa.burscheidt@nelft.nhs.uk">lisa.burscheidt@nelft.nhs.uk</a>
35	Process	Lancashire Teaching Hospitals NHS Foundation Trust	<a href="#">Guide for writing Trust clinical guidelines, policies and competencies</a>	4.1a, 5.1a & 5.1b	North West	Mandy Beaumont	<a href="mailto:Mandy.Beaumont@lthtr.nhs.uk">Mandy.Beaumont@lthtr.nhs.uk</a>
36	Process	Lancashire Teaching Hospitals NHS Foundation Trust	<a href="#">Public Health Lancashire Knowledge Alert Blog</a>	5.3a, 5.3h	North West	Mandy Beaumont	<a href="mailto:Mandy.Beaumont@lthtr.nhs.uk">Mandy.Beaumont@lthtr.nhs.uk</a>
37	Process	Wirral University Teaching Hospital NHS Foundation Trust	<a href="#">Developing a literature search protocol for the library team</a>	5.3b, 5.3g	North West	Eileen Hume	<a href="mailto:Eileen.hume@nhs.net">Eileen.hume@nhs.net</a>
38	Process	Gloucestershire Hospitals NHS Foundation Trust	<a href="#">Literature search summary template</a>	1.3a, 1.3b, 3.1c, 3.2a, 3.2b, 5.3a, 5.3e, 5.3h	South West	Lisa Riddington	<a href="mailto:Lisa.riddington@glos.nhs.uk">Lisa.riddington@glos.nhs.uk</a>
39	Process	Royal Cornwall Hospitals Trust	<a href="#">Quick feedback using a whiteboard in the library</a>	5.3e	South West	Susan ApThomas	<a href="mailto:susan.apthomas@rcht.cornwall.nhs.uk">susan.apthomas@rcht.cornwall.nhs.uk</a>
40	Process	South Devon Healthcare NHS Foundation Trust	<a href="#">BiteSize Information Skills Sessions</a>	1.2e, 4.1a, 4.3a, 5.3a	South West	Lucy Farnsworth	<a href="mailto:Lucy.farnsworth@nhs.net">Lucy.farnsworth@nhs.net</a>
41	Process	Taunton & Somerset NHS Foundation Trust	<a href="#">Information Prescriptions to support Cancer Care Team</a>	3.2b, 5.2a, 5.2b, 5.2d, 5.3a, 5.3b	South West	Annette Giles	<a href="mailto:Annette.Giles@tst.nhs.uk">Annette.Giles@tst.nhs.uk</a>
42	Process	Weston Area Heath Trust	<a href="#">Texted overdue alerts</a>	5.3l	South West	Nicola Healey	<a href="mailto:Nicola.healey@nhs.net">Nicola.healey@nhs.net</a>
43	Process	Weston Area Heath Trust	<a href="#">Adding unique user no. to 3rd overdue automated email</a>	1.3a,5.3a	South West	Nicola Healey	<a href="mailto:Nicola.healey@nhs.net">Nicola.healey@nhs.net</a>
44	Process	Yeovil District Hospital NHS Foundation Trust	<a href="#">iPhone videos for IT problem report to a remote Service Provider</a>	1.3a,5.3a	South West	Angela Drayton	<a href="mailto:Angela.drayton@ydh.nhs.uk">Angela.drayton@ydh.nhs.uk</a>
45	Process	Birmingham Women's NHS Foundation Trust	<a href="#">Saving money on document supply</a>	4.1b, 4.2a	West Midlands	Ann Daly	<a href="mailto:library@bwhct.nhs.uk">library@bwhct.nhs.uk</a>
46	Process	Shrewsbury and Telford Hospital NHS Trust	<a href="#">Responsive website design</a>	5.3c,5.3d	West Midlands	Jason Curtis	<a href="mailto:jason.curtis@sath.nhs.uk">jason.curtis@sath.nhs.uk</a>
47	Process	Shrewsbury and Telford Hospital NHS Trust	<a href="#">Streamlined group inductions</a>	4.1b,5.1a,5.3a	West Midlands	Jason Curtis	<a href="mailto:jason.curtis@sath.nhs.uk">jason.curtis@sath.nhs.uk</a>
48	Process	University Hospital Coventry and Warwickshire NHS Trust	<a href="#">CEBIS - evidence direct to the electronic patient record</a>	5.1b	West Midlands	Jacqui LeMay	<a href="mailto:Jacqui.lemay@uhcw.nhs.uk">Jacqui.lemay@uhcw.nhs.uk</a>
49	Product	Derby Hospitals NHS Foundation Trust	<a href="#">Critical appraisal e-learning modules</a>	4.1a, 4.1b, 5.2a, 5.2c, 5.2d, 5.3a	East Midlands	Trudi Wright	<a href="mailto:trudi.wright@nhs.net">trudi.wright@nhs.net</a>

## 2013-14 LKS Initiatives to be Shared

No.	Category	Organisation/ Trust Name (in full)	Short description of the innovation	LQAF Criteria	HEE Name (in full)	Submitter's Name	E-mail address for Submitter
50	Product	Northamptonshire Healthcare NHS Foundation Trust	<a href="#">Reading lists incorporated into OPAC</a>	5.3a, 5.3b	East Midlands	Gary Meades	<a href="mailto:Gary.meades@nhft.nhs.uk">Gary.meades@nhft.nhs.uk</a>
51	Product	Tavistock & Portman NHS Foundation Trust	<a href="#">Short and To the Point Help Videos on Library in the Cloud</a>	5.1a 5.2d 5.3b	North Central & East London	Helen Oliver	<a href="mailto:holiver@tavi-port.ac.uk">holiver@tavi-port.ac.uk</a>
52	Product	Tavistock & Portman NHS Foundation Trust	<a href="#">Multipurpose blogs</a>	1.3a, 5.1a ,5.3g, 5.4a	North Central & East London	Lise Szwann	<a href="mailto:lszwann@tavi-port.ac.uk">lszwann@tavi-port.ac.uk</a>
53	Product	Northumbria Healthcare NHS Trust	<a href="#">Patient Information Prescriptions – research project</a>	5.3l	North East	Jackie McGuire	<a href="mailto:Jackie.mcguire@nhct.nhs.uk">Jackie.mcguire@nhct.nhs.uk</a>
54	Product	Lancashire Teaching Hospitals NHS Foundation Trust	<a href="#">Bespoke information for consultant leaders</a>	5.3a, 5.3c, 5.3g	North West	Mandy Beaumont	<a href="mailto:Mandy.Beaumont@lthtr.nhs.uk">Mandy.Beaumont@lthtr.nhs.uk</a>
55	Product	Manchester Mental Health and Social Care Trust	<a href="#">Library Services Outreach Librarian role funded through Research &amp; Innovation Department.</a>	1.1a, 1.1b, 1.2a, 1.2e	North West	Rosalind McNally	<a href="mailto:Rosalind.McNally@mhsc.nhs.uk">Rosalind.McNally@mhsc.nhs.uk</a>
56	Product	Pennine Acute Hospitals NHS Trust	<a href="#">Ready reading links - HE reading lists linked to catalogue</a>	5.3a, 5.3b,	North West	John Addison	<a href="mailto:John.Addison@pat.nhs.uk">John.Addison@pat.nhs.uk</a>
57	Product	Warrington & Halton Hospitals NHS Foundation Trust	<a href="#">Evidence topics to support foundation doctors</a>	5.3a	North West	Alex Williams	<a href="mailto:Alexandra.williams@whh.nhs.uk">Alexandra.williams@whh.nhs.uk</a>
58	Product	The Hillingdon Hospitals NHS Foundation Trust	<a href="#">Current Awareness &amp; Knowledge Updates Netvibes Portal</a>	4.1a, 5.1a, 5.3g	North West London	James Riste	<a href="mailto:james.riste@thh.nhs.uk">james.riste@thh.nhs.uk</a>
59	Product	Royal United Hospital Bath	<a href="#">E-Learning Demonstration of Athens Registration process</a>	4.1b, 5.2a, 5.3b	South West	Jason Ovens	<a href="mailto:Jason.ovens@nhs.net">Jason.ovens@nhs.net</a>
60	Product	Royal United Hospital Bath	<a href="#">E-Learning Demonstration of Regional Library catalogue</a>	4.1b, 5.2a, 5.3b	South West	Jason Ovens	<a href="mailto:Jason.ovens@nhs.net">Jason.ovens@nhs.net</a>
61	Product	South Devon Healthcare NHS Foundation Trust	<a href="#">Outreach Service enabling community staff to access Torbay Library resources</a>	5.1a, 5.1b, 5.3a	South West	Lucy Farnsworth	<a href="mailto:Lucy.farnsworth@nhs.net">Lucy.farnsworth@nhs.net</a>
62	Product	South Devon Healthcare NHS Foundation Trust	<a href="#">Patient experience and dementia agenda: mood-boosting readings in Torbay</a>	3.2a, 5.1b, 5.2a, 5.2d, 5.3a, 5.3c,	South West	Helen Wharam	<a href="mailto:helen.wharam@nhs.net">helen.wharam@nhs.net</a>
63	Product	Yeovil District Hospital NHS Foundation Trust	<a href="#">New library Information Student Packs</a>	1.1c, 1.2e, 1.3c, 3.2a, 5.3a, 5.3l	South West	Linda Foote	<a href="mailto:Linda.foote@ydh.nhs.uk">Linda.foote@ydh.nhs.uk</a>
64	Product	Salisbury NHS FT	<a href="#">LKS contribution to public health</a>	1.1c, 5.3l	Thames Valley & Wessex	Jenny Lang	<a href="mailto:Jenny.Lang@salisbury.nhs.uk">Jenny.Lang@salisbury.nhs.uk</a>
65	Product	Birmingham Women's NHS Foundation Trust	<a href="#">QR code to access library survey</a>	4.1b,5.1a,5.3a	West Midlands	Ann Daly	<a href="mailto:library@bwhct.nhs.uk">library@bwhct.nhs.uk</a>
66	Product	Royal Wolverhampton NHS Trust	<a href="#">Clinical Research Evidence Newsletters</a>	5.3a,5.3g	West Midlands	David Law	<a href="mailto:davidlaw@nhs.net">davidlaw@nhs.net</a>
67	Product	Shrewsbury and Telford Hospital NHS Trust	<a href="#">Books on Demand' for e-books</a>	5.1a, 5.1b, 5.3b, 5.3c, 5.3d,5.3g,5.3j, 5.3i	West Midlands	Jason Curtis	<a href="mailto:jason.curtis@sath.nhs.uk">jason.curtis@sath.nhs.uk</a>
68	Product	Shrewsbury and Telford Hospital NHS Trust	<a href="#">Expertise database</a>	5.4a	West Midlands	Jason Curtis	<a href="mailto:jason.curtis@sath.nhs.uk">jason.curtis@sath.nhs.uk</a>
69	Product	Worcestershire Acute Hospitals NHS Trust	<a href="#">Key Clinical Documents listings for Medical Staff</a>	5.3a, 4.1b,5.4a	West Midlands	Margaret Rowley	<a href="mailto:Margaret.Rowley@worceacute.nhs.uk">Margaret.Rowley@worceacute.nhs.uk</a>
70	Product	The Rotherham Foundation Trust	<a href="#">Revalidation support</a>	5.3a, 5.3h	Yorkshire and the Humber	Helen Barlow	<a href="mailto:helen.barlow@rothgen.nhs.uk">helen.barlow@rothgen.nhs.uk</a>